



**MASSACHUSETTS
OVERDOSE
PREVENTION HELPLINE**

☎ | 1-800-972-0590

The Massachusetts Overdose Prevention Helpline is a virtual overdose detection service for people who use drugs. The main goal of the MOPH is to provide confidential overdose prevention.

Many individuals are hesitant to utilize helplines.

Some reasons why may include...

- **Fear of punishment (police involvement, losing housing)**
- **Feeling like it is an interruption to their substance use routine**
- **Previous experiences with providers or other helplines**
- **Logistical issues (not having the number, not having cellular data, access to a cell phone, etc)**

ABOUT THE HELPLINE



Staff are trained harm reductionists and individuals with lived experience.



Calls are quick. The substance being used & route of administration determines call length.



Location will be asked in case of overdose.
Location data is never stored.

<https://massoverdosehelpline.org>

MAKING THE HELPLINE ACCESSIBLE FOR PWUD

Inform residents that...

- The hotline is not staffed by therapists who want to push substance use treatment. MOPH is staffed by harm reductionists with the main goal of overdose prevention.
- The helpline staff are not mandatory reporters.
- You do not need to give your demographics including age, ethnicity, or even your real name.
- They can refuse transport to the hospital after they are given Narcan if they are conscious. The goal of MOPH is to prevent death, not push hospitalization.

Suggest residents be "ready to go" before they make the call. This may include...

- Preparing their substance of choice beforehand (i.e loading their syringe, using their fent test strips, crushing/grinding, packing, etc)
- Putting away other substances or supplies. Place unused substances, syringes, pipes, etc, out of "plain sight." If EMS is called, police may also arrive.

